

Job Code	
Location	Coimbatore
Industry Type	Textile Accessories Manufacturers (Ring Travellers)
Functional Area	Customer Support Dept
Designation	Customer Support Engineer
Job Description	<ol style="list-style-type: none"> 1. Responsible for sales in the territory. 2. Maintains accurate and complete records of all customers. 3. Develop sound knowledge of his area to improve human relations in his contacts with customers and distributors. 4. Sales presentation – Preplans his presentation of company's products and modify as per the interests of his customers. 5. Service facility <ol style="list-style-type: none"> a. Attending to complaints of customer within a week in Tamilnadu and 15 days when complaints received from other area. b. Handling service activities efficiently with the help of through knowledge of the products. c. Communicate to H.O. regarding customers activity and problems faced if any. d. Plans his visit in such manner that maximum use is made. 6. Responsible for any other assignments allotted then and there by management.
Desired Profile / Skill Set	<p>Spinning Machines Knowledge</p> <p>Product Knowledge</p> <p>Candidate with good communication skill</p> <p>Aspiration to travel all over India</p> <p>Positive and Result oriented</p> <p>Experienced in any Marketing / Customer support will be preferred.</p>
Education	DTT/B.Tech.,
Experience	2- 5 Years
Reporting	Asst. Manager – CSD / Head – Marketing
Controlling	N/A
Compensation	1.2 to 1.80 lakhs
Contact	P&HR Team
email	hrdcbe@yahoo.co.in